my Cintas | Basics

Below are step-by-step instructions on how to perform various tasks in *my*Cintas.

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Manage

ADDING AN EMPLOYEE

- 1. On the home page, click on Manage
- 2. Select the account you would like to review reporting for
- **3.** At the top of the page click on the **Employee Uniforms** button
- 4. Click on the Add Uniform Wearer Button
- 5. Enter the new employee's information
- **6.** Select the new employee's uniforms by either clicking the **Add Uniform** button to search all options available or clicking the **Copy from Existing Wearer** button. Be sure to select the sizes and quantities needed for each garment
- 7. Review the request for accuracy and then click Submit Request



















REMOVING AN EMPLOYEE

- 1. On the home page, click on Manage
- 2. Select the account you would like to review reporting for
- 3. At the top of the page click on the **Employee Uniforms** button
- **4.** Enter the name of the employee you wish to remove in the search field and select the employee from the results
- 5. In the drop down menu by the employee's name, select Stop Wearer
- 6. Review the request for accuracy and then click Submit Request

VIEW TRUCOUNT REPORTING

- 1. On the home page, click on TruCount
- **2.** Select the account you would like to review reporting for
- **3.** From the list, click on the report you would like to view
- 4. View details of TruCount report











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Shop

TRACK ORDERS

- **1.** On the home page, click on **Shop**
- **2.** At the top right of the page click on **Order History**
- **3.** Select the order you'd like to track
- **4.** View the status for details about your order
- **5.** If your order has shipped, click the **Tracking ID** number to visit FedEx's site to track your order









OR

- **1.** Open your order confirmation **email**
- 2. Click on the View Your Order button
- **3.** This will take you to the site t o view the status for details about your order
- 4. If your order has shipped, click the Tracking ID number to visit FedEx's site to track your order





REORDERING FROM ORDER HISTORY

- **1.** On the home page, click on **Shop**
- **2.** At the top right of the page click on **Order History**
- **3.** Select the Order Number you'd like to reorder
- 4. Click the **Reorder** button









Pay

REVIEW INVOICES

- 1. On the home page, click on Pay
- 2. Click on the **Select** button for the account you would like to view invoices
- From the list click Download PDF for the invoice you'd like downloaded to your computer







SETTING UP AUTOPAY

- 1. On the home page, click on Pay
- 2. Click on the Set Up
 AutoPay button
- **3.** Select autopay frequency and payment method







