



# ABOUT US

Your partners when you need us most

ServiceMaster by Rice was founded in 1954 with a focus on carpet and home cleaning. Throughout the years the business expanded into water and fire restoration along with mold remediation.

Today, ServiceMaster by Rice is an elite company within the disaster restoration industry. Our business has traveled to assist customers affected by hurricanes, floods, and tornadoes that have ravaged areas throughout the U.S.

Our team members are IICRC certified in the latest and best practices of restoration and remediation. These services range from fire/water clean up of large commercial complexes and structural drying to carpet and furniture cleaning.

Our offices are located throughout Iowa with our home office in Des Moines. These physical locations give our team the flexibility and quick response time needed when disaster happens.

[servicemasterbyrice.com](http://servicemasterbyrice.com)

# CONTACT

State of Iowa Universities

## Iowa State University

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**24/7/365**



# PEACE OF MIND



For Immediate Service

**24/7/365**

**CALL 800-727-8515**



# SERVICES

7555 University Avenue  
Des Moines, IA 50325

515-274-9109  
servicemasterbyrice.com

## Mobilization

- Catastrophe and Mini CAT Management
- Contingency Plan Implementation
- Mobile Command Centers
- Storm Tracking and Resource Allocation
- Immediate Site Inspections and Estimates
- Advanced Equipment and Resources Staging
- Temporary Buildings/Temporary Shelters/CAT-Tent Communities

## Environmental Services

- Engineering Controls/Consulting
- Professional, Licensed Testing
- Mold Remediation
- Bacteria and Virus Remediation
- Asbestos and Lead-Based Paint
- Abatement

## Building & Site Stabilization

- Water Mitigation
- Board-Up
- Temporary Roofing
- Thermal Imaging and Moisture Mapping
- Dehumidification and Moisture Control
- Fire, Smoke and Water Damage Restoration
- Odor Control
- Emergency Power/Lighting
- Temporary Air Conditional and Cooling Towers
- Security Fencing and Armed Guards
- Portable Toilets, Showers, Hand-Washing Stations and Laundry Facilities
- Fuel Tankers
- Soda Blasting, Dry Ice Blasting and Pressure Washing

## Content Restoration

- Electronics and Telecommunications
- Equipment Restoration
- Machinery/Industrial Equipment Restorations
- Hard Drive Data Retrieval
- Document/Vital Records Restoration
- Media Recovery
- Fine Art Restoration
- Complete Pack-Out, Shipping and Storage
- Contents Inventory Management

## Biohazard Services

Trauma Cleaning

## Pre-Loss Planning

Pre-Disaster Strike Property Assessment



*ServiceMASTER*  
Restore<sup>®</sup>

**SRM**  
ServiceMASTER  
Recovery Management