

Marshall/Sedalia/Columbia, East Independence/Blue Springs, and Lake of the Ozarks

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Joint Regent Disaster Recovery Services Agreement Services & Contact Sheet

We are a full-service restoration company with four staffed locations strategically located in the state of Iowa providing 24-hour, on-call emergency service to begin mitigation quickly. We are honored to have the opportunity to continue to provide services for your facilities. We encourage initial service requests to be initiated by calling our office number.

319-338-8550

Staff Contact Information

Office – Calls answered by our direct team 24/7 office@servpro.me	319-338-8550
Billy Lopez , Large Loss GM blopez@servpro.me	319-594-1780
Brian Meyer , Owner bmeyer@servpro.me	319-930-8181
Michele Presley , Business Development Manager mpresley@servpro.me	319-521-7302
Lauren Moniot , Job File Coordinator lmoniot@servpro.me	319-512-8389
Accounting , Invoice Questions	319-338-8550

We have a staff of rotating on call project managers and technicians 24 hours a day, 7 days a week. The numbers above are management level staff cell numbers that are always available to help 24 hours a day.

SERVICES

- **Water Damage Mitigation** – Our franchise professionals identify the source and type of water, which determines the proper course of action. Drying equipment controls temperature and humidity, minimizing secondary damage.
- **Fire & Smoke Damage Cleaning** – Our staff will pretest determining what type of fire has taken place. Knowing the type of smoke and soot is vital to proper restoration.
- **Mold Testing & Remediation** – Our trained staff are able to submit test samples and determine the proper course of action to control and remediate mold contaminants while protecting the health and safety of the rest of the facility.
- **Biohazard Cleanup** – Our staff are trained by RSA to safely and effectively clean biohazardous substances and prepare waste for proper disposal according to OSHA, EPA, state, and local health regulations.
- **Post Construction Cleaning** – After building construction services occur, our staff will do a thorough deep cleaning of the structure to removal any construction debris or dust that may remain to prepare the facility for move in.
- **Odor Removal** – Franchise professionals will find the source of the odor and determine the best methods to neutralize and eliminate it.

- **Pack-Out/Content Cleaning** – Our staff provide accurate inventory of contents, providing cleaning and storage of those items when needed.
- **Document Drying & Restoration** – We offer freeze drying dehumidification services that can be brought to a location, or for larger amounts of drying capacity, items are shipped to an offsite location for freeze drying services.
- **Carpet, Tile, Grout Cleaning & Furniture Cleaning** – Our IICRC trained staff use state of the art equipment to remove entrapped soils from deep within carpet’s pile, backings and clean surfaces using the right technology for the right surface.
- **Duct Cleaning** – Our staff will inspect the HVAC system and duct work. Cleaning services can be provided to help restore peak energy efficiency, eliminate offensive odors, and improve indoor air quality.

