

**UPS Statement:**

UPS is closely following the current reports of Coronavirus (also known as COVID-19) and its impacts. Our goal is to assure our customers receive superior global transportation and logistics services. We will do so in accordance with the prevention and preparedness guidance of global health agencies as applicable to our operations.

As part of the UPS Health Risk Planning Guide, we have established a cross-functional COVID-19 Health Risk Preparedness Committee representing each of our operating regions worldwide. The committee closely monitors the reports and guidance issued by the World Health Organization (WHO) and the U.S. Centers for Disease Control and Prevention (CDC). UPS is now implementing preparedness steps consistent with the current status according to the WHO pandemic scale. These steps include:

**Prevention Education**

UPS Human Resources management has initiated a detailed employee information campaign in affected areas, with practical guidelines for preventing the spread of COVID-19. Additional measures are planned should the threat of COVID-19 infection escalate applicable to our operations.

**Import/Export Compliance**

UPS import and export operations (including customs brokerage services of UPS Supply Chain Solutions) monitor government regulations so that we operate in compliance with applicable laws and regulations.

The coronavirus outbreak is a global humanitarian crisis and our number one concern is the safety of our people and customers. Governments' containment efforts have caused disruption to most global supply chains, and UPS continues to adjust our network to align with the dynamic volume demands to and from mainland China and Hong Kong. Pickups and deliveries have been temporarily suspended in some affected areas and service will resume when the government restrictions are lifted.

As always, our goal is to provide all our customers with superior global transportation and logistics services. UPS is working closely with its customers and evaluating alternative operational plans to help mitigate any potential supply chain interruptions. UPS is a global, multimodal transportation provider with information systems to support timely tracking and reporting under standard or contingency scenarios. UPS can provide standard or express service for packages or freight – and air, ground or ocean transport as needed in response to conditions and customer needs. UPS is working closely with authorities and monitoring the situation in an effort to comply with all applicable government regulations and keep our employees as safe as possible. UPS has implemented hygiene protocols that are in line with suggested World Health Organization (WHO) measures and employees in affected areas have been provided with facemasks and alcohol-based hand sanitizer.

**Other useful links:**

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>