
SERVPRO[®] of Iowa City/Coralville, Ottumwa/Oskaloosa, Des Moines East/SW &

Joint Regent Disaster Recovery Services Agreement

We are a full-service restoration company with three staffed locations strategically located in the state providing 24-hour, on-call emergency service to begin mitigation quickly. We are honored to have the opportunity to provide services for your facilities and look forward to working together.

SERVICES

- **Water Damage Mitigation** – Our franchise professionals identify the source and type of water, which determines the proper course of action. Drying equipment controls temperature and humidity, minimizing secondary damage.
- **Fire & Smoke Damage Cleaning** – Our staff will pretest determining what type of fire has taken place. Knowing the type of smoke and soot is vital to proper restoration.
- **Mold Testing & Remediation** – Our trained staff are able to submit test samples and determine the proper course of action to control and remediate mold contaminants while protecting the health and safety of the rest of the facility.
- **Biohazard Cleanup** – Our staff are trained by RSA to safely and effectively clean biohazardous substances and prepare waste for proper disposal according to OSHA, EPA, state, and local health regulations.
- **Post Construction Cleaning** – After building construction services occur, our staff will do a thorough deep cleaning of the structure to removal any construction debris or dust that may remain to prepare the facility for move in.
- **Odor Removal** – Franchise professionals will find the source of the odor and determine the best methods to neutralize and eliminate it.
- **Pack-Out/Content Cleaning** – Our staff provide accurate inventory of contents, providing cleaning and storage of those items when needed.
- **Document Drying & Restoration** – We offer freeze drying dehumidification services that can be brought to a location, or for larger amounts of drying capacity, items are shipped to an offsite location for freeze drying services.
- **Carpet, Tile, Grout Cleaning & Furniture Cleaning** – Our IICRC trained staff use state of the art equipment to remove entrapped soils from deep within carpet's pile, backings and clean surfaces using the right technology for the right surface.
- **Duct Cleaning** – Our staff will inspect the HVAC system and duct work. Cleaning services can be provided to help restore peak energy efficiency, eliminate offensive odors, and improve indoor air quality.

Locations

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| ■ Iowa City/Coralville – 615 Hwy 1 West, Iowa City, IA 52246 | 319-338-8550 |
| ■ Ottumwa/Oskaloosa - 201 Osage Drive, Ottumwa, IA 52501 | 641-682-0782 |
| ■ Des Moines East/SW – 5020 Park Ave, Des Moines, IA 50321 | 515-244-5511 |

Website

www.SERVPROiowacitycoralville.com

University of Iowa

Contact Numbers

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| Office (staffed 7:30 am – 5 pm, Monday - Friday) office@servpro.me | 319-338-8550 |
| Billy Lopez , General Manager billy@servpro.me | 319-594-1780 |
| Brian Meyer , Owner brian@servpro.me | 319-930-8181 |
| Michele Presley , Business Development Manager michele@servpro.me | 319-521-7302 |
| Shawn McAfee , Operations Manager shawn@servpro.me | 319-325-2821 |
| JR Gregoire , Scheduler jr@servpro.me | 319-400-8090 |
| Bekka Klopfenstein , Billing bekka@servpro.me | 319-338-8550 |

We have a staff of rotating on call project managers and technicians 24 hours a day, 7 days a week. When calling our office outside normal business hours, our on-call project managers will reach out to you within a short time. The numbers above are management level staff cell numbers that are always available to help 24 hours a day.



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