

March 3, 2020

Dear Valued Customer:

Pactiv has been closely monitoring the global and national responses to the COVID-19 "coronavirus" epidemic. Our top priority is to protect the health of our employees and every person who uses our products and to minimize any disruption in supplying products to our customers.

We manufacture substantially all of our products at facilities in the U.S., Canada and Mexico. We have not received reports of any cases of employees contracting the COVID-19 strain. While no business can insulate itself fully against this type of risk, Pactiv has safeguards in place to minimize the risk of our employees contracting and spreading the coronavirus.

We have surveyed key vendors in our own supply chain about the impact of the coronavirus on their own supply chains and how they are responding. In particular, we remain in daily contact with the handful of vendors who supply goods to Pactiv from China and other countries with significant cases of the coronavirus. At this time, none of our key vendors are reporting any serious delays or interruptions in their ability to supply goods to Pactiv.

Pactiv is the single largest global manufacturer of foodservice and food packaging products. We have thousands of customers, like your company, who trust and rely on Pactiv to supply products to them. We have business continuity plans in place for responding to any serious, protracted interruption in operations. With over forty facilities in North America, we maintain a reasonable level of capacity and flexibility within our system to do so. While not always without inconvenience, we have successfully demonstrated our ability to supply products to customer despite hurricanes, fires and other disruptive events.

We recognize that the coronavirus epidemic represents a different type of threat and sparks understandable fear and anxiety in many people. While we cannot guarantee that the coronavirus will have no impact on our business or your business, you can depend on us to act proactively and responsibly and to inform your company immediately if at any point we determine that the coronavirus will delay or interrupt supplying our products to your business. If you have any questions, please contact your Pactiv sales manager. Thank you, as always, for your trust and your business.

Respectfully,

  
John McGrath  
Chief Executive Officer  
Pactiv LLC