



Remi® When a relationship matters.

Remi provides a single point of contact for managing service events; delivering coverage that includes the costs associated with parts, labor, travel, emergency repair, and preventative maintenance.

Personalized Equipment Care Solutions

Remi replaces multiple service agreements and extended warranties with **one agreement that costs less and is more flexible** than the Original Equipment Manufacturer (OEM) or Independent Service Organization (ISO) contract.



Save 15-35%

off your current service contract pricing with the quality and coverages of existing service



Vendor Neutral

with timely and qualified service in accordance with OEM specifications



One Agreement

to manage maintenance of multiple equipment types with the flexibility to customize coverage

How it works:



Equipment failure occurs



Call to report failure – Remi schedules on-site service



Service Provider performs on-site repairs



Field Service Report and invoice are submitted to Remi for payment



Remi reviews and processes documents, remitting payment directly to the Service Provider

Try Remi risk free

Upload your current electronic equipment service contracts & let us provide you with an alternative quote. If we offer similar coverage for less, consider us. If we don't, stay with your current service contract. Requesting a quote costs you nothing.

theremigroup.com/GetStarted

For more information:

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Eligible Equipment Types

GENERAL OFFICE (29%)

Archive Writers
Automated Filing Systems
Binding Machines
CAD & CAM Systems
Card Readers
Embossers
Hole Punchers
Letter Openers
Mail Inserters
Mail Sorters
Mailing Systems
Micro-Film Readers/Printers
Micrographics Readers
Printers
Scanners
Shredders
Sorters
Stackers

SECURITY / ALARM (30%)

Access Control Systems
Alarm Systems
Card Access Systems
Metal Detectors
Security Access Systems
Video Surveillance Systems

COMMUNICATION (35%)

Audio/Visual Systems
Cameras
Intercom Systems
Overhead Paging
Telephone Systems
Voice Mail Systems
Radios

HEALTHCARE (15-27%)

Ablation Systems
Analyzers
Biopsy Systems
Cameras
Docking Stations
Electrosurgical Units
Image-Guided Surgery
Lasers
Microscopes
Phacoemulsifiers
Smoke Evacuation Systems
Surgical/Exam Lights
Ultrasounds
Arrhythmia Computers
Bone Densitometers
C-Arms
Cardiac Cath Systems
Cardiac Output Computers
CR Readers
CT Scanners
Defibrillators
Fluoroscopic Rooms
Gamma Cameras
Imager Fluorescence
Laser Imagers
Linear Accelerators
Mammography Units
Monitors
MRIs
PACS
Patient Data Monitoring
X-Ray Units
Stress Test Systems
Tables
Ultrasound Units

INFORMATION TECHNOLOGY (31%)

Archiving Appliances
Back-up Systems
Data Management Systems
Laptops
Mainframes
Network Devices
Network Storage
PCs & Peripherals
Servers
Uninterruptible Power Supply

MAIL ROOM (33%)

Mail Inserters
Mail Sorters
Mailing Systems
Letter Openers

FACILITIES (30%)

Barcode Readers
Building Automation
Electronic Generators
Uninterruptible Power Supply

RESEARCH & LABORATORY(27%)

Analyzers
Autosamplers
Cell Sorters
Centrifuges
Chromatography
DNA Sequencing
Flow Cytometers
Fluorometers
Incubators
Lasers
Liquid Handling

Workstations
Mass Spectrometers
Microplate Readers
NMR Systems
Particle Counters
Projectors
Refrigerator/Freezers
Robotic Systems
Scanners
Spectrometers
Spectrophotometers
Synthesizers
Tabletop Microscopes
TEM/SEM Microscopes
Thermocyclers
Tissue Processors

*...and any other type of
electronic equipment*

Certain models of equipment may not be eligible due to parts & labor exclusivity and/or availability. List Subject to Change.

About Remi

Since 1998, our mission has been to empower our customers to outperform, by providing cost effective and innovative equipment care solutions delivered with passionate and dedicated service.

850,000+

vendor service
agreements
analyzed

800,000+

pieces of
equipment
covered

2,500+

service vendors
utilized across
the country

- U.S. General Services Administration (GSA) Contract Holder
- Manage Multiple State & Federal Contracts, covering more than 1 Million service events
- Awarded Inc. 5000 Award for five consecutive years (2012-2016)
- 2015, 2016 & 2017 Recipient of the *Charlotte Business Journal* "Best Places to Work" Award